



WARRANTY

With the Saunum device warranty, Saunum guarantees that the product will be free from defects in the materials and the assembly for a specified period after the date of purchase. If, during the warranty period, the device is found to be defective due to the use of substandard materials or the quality of the assembly, Saunum's recommended repair partners will repair or replace the device or its defective part under the conditions set out below. Saunum reserves the right to decide whether to replace the defective product component or to replace the device with a new one. The replaced defective product components remain the property of Saunum.

Warranty conditions:

1. The warranty is only valid if a completed installation report is submitted with the claim.
2. The device has been connected to the power network by a qualified electrician in accordance with the regulations in force.
3. The warranty period of the sauna climate device when used in a private sauna is two (2) years.

Not covered by the warranty:

1. Routine maintenance and cleaning of the device and replacement of the components due to normal wear and tear.
2. Adaptation or modification of the device for any purpose other than that indicated in the instructions for use.
3. Risks arising from transport.
4. Damage resulting from the misuse of the device.
5. Damage resulting from the improper installation of the device;
6. Repairs to the device not carried out by Saunum's recommended repair partner (maintenance partner).
7. Accidents, lightning, water, fire, improper ventilation, or any other factor beyond the control of Saunum.
8. Breakages caused by the use of stones and salt balls not recommended by Saunum.
9. The heating elements and the salt balls.
10. Saunum will not cover labour cost.